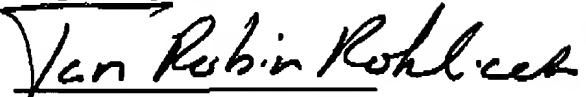


Attorney's Docket No.: 07442-023001

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Serial No. : 09/723,385
Filed : November 28, 2000****Art Unit : 2181
Examiner : Joseph Ustaris****Title : Content/Service Handling and Delivery****Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450**

Attached to this facsimile communication cover sheet is a Second Preliminary Amendment, faxed this 28th day of January, 2005, to the United States Patent and Trademark Office.

Date: January 28, 2005**Respectfully submitted,**
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Applicant : David Carver et al. Art Unit : 2181
Serial No. : 09/723,385 Examiner : Joseph G. Ustaris
Filed : November 28, 2000
Title : CONTENT/SERVICE HANDLING AND DELIVERY

Mail Stop Amendment
Commissioner for Patents
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SECOND PRELIMINARY AMENDMENT

Please amend the above-identified application prior to examination as follows:

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